



Getting Started

1 Below is a conversation in a fast food restaurant. Please fill in each blank with the correct phrase or sentence.

- Would you like that in a combo meal?
- Anything else for you?
- we'd like to order lunch
- please tap your card
- I'll pay with my credit card



Customer: Hello, ① _____ .

Clerk: Sure, what would you like?

Customer: I'd like a fried chicken burger and a Coke.

Clerk: Okay, one fried chicken burger and a Coke. ② _____

Customer: Yes, please. Could it come with fries and salad?

Clerk: Certainly, would you like the large or small combo?

Customer: I'll take the large combo, please.

Clerk: Alright, one large combo with fries and salad. ③ _____

Customer: No, that's all, thank you.

Clerk: Okay, that'll be fifteen dollars. Will you be paying with cash or card?

Customer: ④ _____ .

Clerk: Great, ⑤ _____ . Thank you for stopping by. Your order will be ready shortly.

2 What is your favorite fast food?
Discuss it with your partner.





Conversations

1 Ordering Fast Food to go 點速食外帶

1-1 Ordering a Combo Meal at a Fast Food Restaurant

在餐廳點速食套餐  17

It is 11:00 in the morning. Jacky walks into a fast food restaurant.

現在是早上 11 點，傑奇走進一家速食餐廳裡。

C Clerk 服務員 **J** Jacky 傑奇

- C** Next, please. Hello, for here or to go?
- J** Hi, to go, please. Can I get an egg muffin sandwich, and . . .
- C** I'm sorry, but breakfast is only served between 7:00 and 10:30. Would you like to try our new product — Thai style chicken burger?
- J** Well, not really. I think I'll have the crispy chicken burger instead.
- C** Would you like just a chicken burger or the **meal deal**¹? Combo Number 3 comes with a chicken burger, French fries and a large drink.
- J** The combo looks like a better deal, but can I change the fries to onion rings?
- C** Yes, you can. What kind of drink would you like?
- J** Can I have orange juice?
- C** Do you **mind**² paying 80 cents more for the orange juice?
- J** No, I don't mind. I'd also like a salad.
- C** I suggest that you order our "**Brunch**³ Deal" if you also want salad. You can have a burger of any kind, with a **side order**⁴, salad, chicken soup, and soft drink. It's only \$1.99 more.
- J** Sounds good. Can I still get the orange juice?
- C** You certainly can. Is that all?
- J** Yes. How much is it?
- C** \$6.99, please.



egg muffin sandwich with bacon and cheese 英式瑪芬蛋堡夾培根和起司

- C** 下一位。您好，內用還是外帶呢？
- J** 嗨，我要外帶。我要一個英式瑪芬蛋堡，還有……
- C** 很抱歉，早餐只有在早上七點到十點半才有供應。您要不要試試我們的新產品「泰式雞肉堡」？
- J** 不用了，我想我點酥脆雞肉堡好了。
- C** 您只要單點一個雞肉堡，還是要套餐？三號餐有雞肉堡、薯條和大杯飲料。
- J** 組合餐看起來更划算，那我可以把薯條換成洋蔥圈嗎？
- C** 可以啊，那您要什麼飲料呢？
- J** 可以給我柳橙汁嗎？
- C** 柳橙汁要再付 80 美分，可以嗎？
- J** 可以，我還要一份沙拉。
- C** 假如您還要點沙拉，我會建議您點我們的「早午餐套餐」，您可以任選一個漢堡，再加上一道附餐、沙拉、雞湯和飲料，而且只多 1.99 元而已。
- J** 聽起來不錯，那我還可以點柳橙汁嗎？
- C** 當然可以，這樣就好了嗎？
- J** 是的，這樣多少錢？
- C** 6.99 元，謝謝。



English muffin 英式瑪芬
為下方扁平、有一層粉的麵包，常與班尼迪克蛋搭配；muffin 也可以是甜點瑪芬蛋糕的意思。



meal deal / set meal / combo 套餐



crispy chicken burger 酥脆雞肉堡



For here or to go? 內用或外帶？

在速食店櫃檯點餐時，常會聽到服務生問「內用（For here / Eat in）或外帶（To go / Take out）」，以得知客人是要在店裡用餐，還是要帶走。在一些歐洲國家（例如法國），顧客在速食店裡用餐的費用會比較高。

- 1 meal deal / set meal / combo 套餐；組合餐 3 brunch [brʌntʃ] *n.* 早午餐
2 mind [maɪnd] *v.* 介意（+ Ving） 4 side order 附餐

Useful Expressions

1 Ordering Meals

顧客點餐  21

- 1 I'd like [two cheeseburgers
one large French fries
Combo Meal Number 4] to go.

我要兩個起司漢堡・一份大薯・四號餐外帶。



cheeseburger 起司漢堡

- 2 Can I replace the fries with [onion rings
corn
potato chips] ?

我可以把薯條換成洋蔥圈・玉米・洋芋片嗎？



onion rings 洋蔥圈

- 3 No [onions
chili peppers
lettuce] in my sandwich, please.

我的三明治不要洋蔥・辣椒・生菜。



lettuce 生菜

- 4 Can I have extra [ketchup
pickles
mayonnaise] on it?

可以多加一點番茄醬・酸黃瓜・美乃滋嗎？



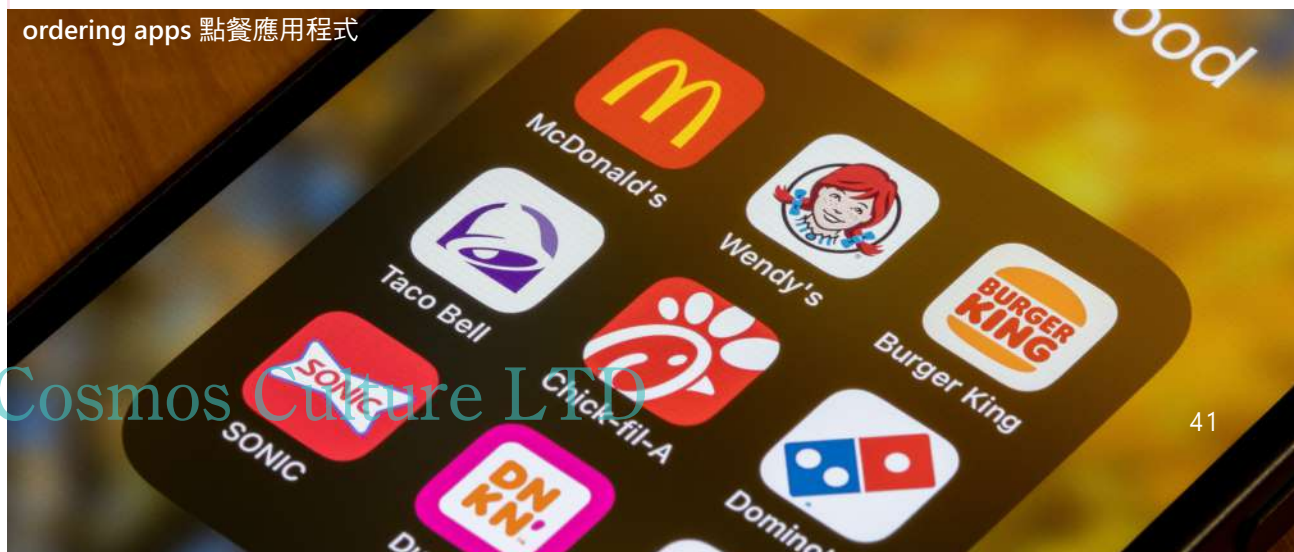
pickles 酸黃瓜



Ordering on APP APP點餐

有些速食連鎖店有自己的 APP 供顧客線上點餐 (online ordering)，提供內用、外帶點餐 (place a dine-in / takeout order) 或外送 (food delivery) 的服務。

ordering apps 點餐應用程式



2 Asking About Meal's Information

詢問餐點資訊  22

1 How much more is the

large size
super size
family size

 ? 大號餐・特大號餐・家庭號餐要多付多少錢?

2 Is your

family size
party size

 meal big enough for four adults?

你們的家庭號餐・派對餐夠四個大人吃嗎?

3 Could you heat up the

pizza
muffin

 for me? 可以幫我的披薩・瑪芬加熱嗎?

4 Where can I get

ice
ketchup packets
pepper

 ?

哪裡有冰塊・番茄醬包・胡椒粉?



muffin 瑪芬蛋糕

3 Ordering Service

點餐服務  23

1 Is it for here or to go? 內用還是外帶?

2 Would you like to go for the meal deal? 您要點套餐嗎?

3 Would you like to upgrade your meal to a

large
super

 size?

您要升級成大號餐・特大號餐嗎?

4 You can have your own combination for the kid's meal.

您可以自行選擇兒童餐的內容。



kid's meal 兒童餐

5 How many pieces of

fried chicken
chicken nuggets

 would you like?

您要幾塊炸雞・雞塊?

6 It will take

two minutes
a moment

 for the fried chicken to be ready.

炸雞要等兩分鐘・一下子才能做好。

Exercise

1 Listening

Listen to the dialogue and choose the correct answer.

- _____ 1. What is the customer considering ordering at the fast food restaurant?
- (A) Chicken nuggets. (B) Cheeseburger.
(C) Salad. (D) Pizza.
- _____ 2. Why does the customer choose not to order a soda?
- (A) She doesn't like soda. (B) She wants to try something new.
(C) She's allergic to soda. (D) She's trying to cut back on soda.
- _____ 3. What does the clerk say about the chicken sandwich?
- (A) It's crispy and flavorful. (B) It's on special offer today.
(C) It's not available today. (D) It's very spicy.

2 Vocabulary

Match the word or phrase for each sentence. Change their forms as necessary.

classic crispy ketchup side order suit

- I love the _____ texture of the fried chicken here. It's just perfect.
- Could you please pass me the _____? My fries are a bit dry without it.
- You can never go wrong with a _____ Caesar salad for a light lunch.
- I'll have the burger with a _____ of onion rings, please.
- Does the grilled cheese sandwich _____ your taste, or would you prefer something else?

3 Role-Play

Carry out a conversation with your partner based on the scenario below.

A → a clerk in a fast food restaurant

B → a customer

Scenario: **B** is ordering food in a fast food restaurant from **A**. You can design a fast food menu on your own before starting the conversation. Remember to design some Combo Meals for your menu.

3 Snacks and Desserts 點心與甜點

chicken nuggets 雞塊 (麥當勞的麥克雞塊稱為 McNuggets)

salad 沙拉

corn soup 玉米濃湯

sweet and sour sauce 糖醋醬



fries 薯條



hash brown 薯餅



onion rings 洋蔥圈



fried chicken 炸雞
(麥當勞的麥脆雞稱為 McCrispy Chicken)



ice cream
(麥當勞的冰炫風稱為 McFlurry)



sundae 聖代



ketchup 番茄醬



apple pie 蘋果派

4 Beverages 飲料

Coke 可樂 / Pepsi 百事

Sprite 雪碧 / 7-Up 七喜

Fanta Orange 芬達橘子汽水

orange juice 柳橙汁

green tea 綠茶

black tea 紅茶

lemon black tea 檸檬紅茶

milk tea 奶茶

milkshake 奶昔

coffee 咖啡

hot chocolate 熱可可

iced milo 冰美祿

